

Dear Resident

We are excited to introduce a new and improved way for you to report repairs! Our new online system will not only make it easier for you to report any issues, but it will also allow you to track the status of your repair and provide feedback once the work is completed.

We believe this change will significantly improve your experience by providing a more efficient and transparent process. You will now be able to report repairs at any time, from anywhere, and staying informed throughout the entire process.

We are confident that this new system will transform the way repairs are handled, making it more convenient and satisfactory for you. Your feedback is important to us, and we are working with a few residents on the overall experience before launching this service in the next few weeks.

We will write to again in the next 2 weeks with a further update. You can call us on 020 4551 0080 or email us at talktous@cds.coop if you have any questions.

Best regards,

