

CDS' PERFORMANCE AS OF SEPTEMBER 2023*

92

**Percentage of CDS residents satisfied
with their last repair**

84

**Percentage of emergency repairs at CDS
properties made safe in 24 hours**

100

**Number of gas safety checks at CDS
properties completed on time and in date**

78

**Percentage of CDS tenants that are satisfied
that their rent provides value for money**

74

**Percentage of CDS tenants agree that CDS
'treats me fairly and with respect'**

67

**Percentage of CDS tenants who believe that
we have friendly and approachable staff**

69

**Percentage total of CDS tenants satisfied
with the overall quality of their home**

93

**Percentage of complaints responded
to on time**