

CDS' PERFORMANCE AS OF MARCH 2023*

63

Percentage of CDS residents satisfied with their last repair

99

Percentage of emergency repairs at CDS properties made safe in 24 hours

100

Number of gas safety checks at CDS properties completed on time and in date

83

Percentage of CDS tenants that are satisfied that their rent provides value for money

81

Percentage of CDS tenants agree that CDS 'treats me fairly and with respect'

78

Percentage of CDS tenants who believe that we have friendly and approachable staff

78

Percentage total of CDS tenants satisfied with the overall quality of their home

85

Percentage of complaints responded to on time